



Identity & Fraud Protection

# Smart, simple identity and fraud protection all in one place.

Proactive protection to help stop threats before they strike.



We're doing more online than ever before – making us more vulnerable to fraud and online threats. MetLife and Aura Identity & Fraud Protection helps safeguard the things that matter to you most: your identity, money and assets, family, reputation, and privacy.

## Benefits of Identity & Fraud Protection powered by Aura

### Identity Theft Protection

Stay a step ahead of threats with credit monitoring & alerts, optional credit lock, and financial account monitoring to help keep your assets safe.

### Financial Fraud Protection

Get alerted to new inquiries to your credit, suspicious transactions on your bank accounts, and changes to your home or car title.

### Privacy & Device Protection

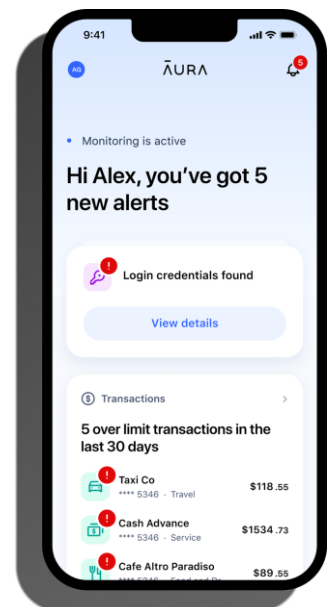
Shop, bank, and work online more safely and privately with safety tools, including VPN/Wi-Fi security, safe browsing, and password manager. Our solution also requests removal of your personal info from data broker lists to help reduce spam like robocalls, robotexts, and more.

### Customer Service

24/7/365 customer support to answer account, technical, or billing questions. Plus, resolution specialists provide white glove case management services to victims of fraud.

Protect what matters most.

**Questions?** Aura's customer service team is available 24/7/365. Call 1-844-931-2872.



The Aura app keeps all your digital security solutions in one place

**Protection Plan Features**

**Financial Fraud Protection**

- Credit Monitoring & Alerts (1 bureau)
- Annual Credit Report (1 bureau)
- Monthly Credit Score Tracker<sup>1</sup>
- In-Platform Credit Dispute
- Credit, Bank & Utility Account Freeze Assistance
- Home & Vehicle Title Monitoring
- Financial Accounts and Transactions Monitoring
- Investment & Loan Account Monitoring
- High-Risk Transaction Alerts

**Identity Theft Protection**

- Privacy Assistant & Spam Reduction
- Dark Web Monitoring
- Digital Vault
- SSN & Identity Authentication Alerts
- Criminal, Court & Public Records Monitoring
- USPS Address Monitoring

**Privacy & Device Protection**

- Password Manager
- Email Alias
- Safe Web Browsing
- IP Address Monitoring
- Wi-Fi Security/VPN<sup>2</sup> (2 devices per adult member)
- Antivirus<sup>2</sup> (2 devices per adult member)

**Family Safety included (with family coverage only)**

- Parental Controls
- Child Cyberbullying Protection
- 3-Bureau Child Credit Freeze Wizard
- Child SSN Monitoring & Alerts
- Sex Offender Geo Alerts
- Family Sharing
- Child Safety Checklist

**Services and Support**

- \$5M Insurance Policy per Enrolled Adult<sup>3</sup>
- Lost Wallet Protection with \$500 Emergency Cash
- 24/7/365 100% US-based Customer Care
- White Glove Fraud Resolution Services
- Restoration Services for Pre-Existing Fraud Events
- Mobile App (iOS & Android)
- Online Resolution Tracker

**Effortless protection & privacy whenever you go online**

- Keep your registered accounts and identity safe
- Protect your finances and credit
- Protect your Wi-Fi network and devices
- Simple and easy to use



**Choose the Plan That Fits You Best. Then Protect what matters most.**

**Questions?** Aura's customer service team is available 24/7/365. Call 1-844-931-2872.

1. The score you receive with Aura is provided for educational purposes to help you understand your credit. It is calculated using the information contained in your TransUnion or Experian credit file. Lenders use many different credit scoring systems, and the score you receive with Aura is not the same score used by lenders to evaluate your credit. No one can prevent all identity theft or monitor all transactions effectively.

2. Coming in 2023

3. As a component of becoming an Aura Plan member, Consumers receive identity theft insurance through a group policy issued to Aura which is underwritten and administered by American Bankers Insurance Company of Florida, an Assurant company, which is not an affiliate or subsidiary of MetLife. Checking & Savings Cash Recovery and 401(K) & HSA Cash Recovery are part of and not in addition to the Expense Reimbursement limit of liability. The description herein is a summary and intended for informational purposes only and does not include all terms, conditions and exclusions of the policies described. Please refer to the actual policies for terms, conditions, and exclusions of coverage. Coverage may not be available in all jurisdictions.

No one can prevent all identity theft or monitor all transactions effectively. Aura is a product of Aura Sub, LLC. Aura Sub, LLC. is not affiliated with MetLife, and its services and benefits are separate from any MetLife product.



**Protection Plus Plan Features**

<b>Financial Fraud Protection</b>
Credit Monitoring & Alerts (3 Bureau)
Annual Credit Report (3 Bureau)
Monthly Credit Score Tracker <sup>1</sup>
In-Platform Credit Dispute
Credit, Bank & Utility Account Freeze Assistance
Home & Vehicle Title Monitoring
Financial Accounts and Transactions Monitoring
Investment & Loan Account Monitoring
High-Risk Transaction Alerts
Payday/Specialty Loans Block
Experian Credit Lock
Credit Score Simulator
<b>Identity Theft Protection</b>
Privacy Assistant & Spam Reduction
Dark Web Monitoring
Digital Vault
SSN & Identity Authentication Alerts
Criminal, Court & Public Records Monitoring
USPS Address Monitoring
Social Media Account Monitoring and Takeover Alerts
Gamertag Monitoring
Social Media Privacy Checkup
<b>Privacy &amp; Device Protection</b>
Password Manager
Email Alias
Safe Web Browsing
IP Address Monitoring
Wi-Fi Security/VPN <sup>2</sup> (Unlimited devices)
Antivirus <sup>2</sup> (Unlimited devices)
AI-Powered Call & Text Screening <sup>2</sup>
<b>Family Safety included (with family coverage only)</b>
Parental Controls
Child Cyberbullying Protection
3-Bureau Child Credit Freeze Wizard
Child SSN Monitoring & Alerts
Sex Offender Geo Alerts
Family Sharing
Child Safety Checklist
<b>Services and Support</b>
\$5M Insurance Policy per Enrolled Adult <sup>3</sup>
Lost Wallet Protection with \$500 Emergency Cash
24/7/365 100% US-based Customer Care
White Glove Fraud Resolution Services
Restoration Services for Pre-Existing Fraud Events
Mobile App (iOS & Android)
Online Resolution Tracker

**Effortless protection & privacy whenever you go online**

- Keep your registered accounts and identity safe
- Protect your finances and credit
- Protect your Wi-Fi network and devices
- Simple and easy to use



**Choose the Plan That Fits You Best. Then Protect what matters most.**

**Questions?** Aura's customer service team is available 24/7/365. Call 1-844-931-2872.

1. The score you receive with Aura is provided for educational purposes to help you understand your credit. It is calculated using the information contained in your TransUnion or Experian credit file. Lenders use many different credit scoring systems, and the score you receive with Aura is not the same score used by lenders to evaluate your credit. No one can prevent all identity theft or monitor all transactions effectively.

2. Coming in 2023

3. As a component of becoming an Aura Plan member, Consumers receive identity theft insurance through a group policy issued to Aura which is underwritten and administered by American Bankers Insurance Company of Florida, an Assurant company, which is not an affiliate or subsidiary of MetLife. Checking & Savings Cash Recovery and 401(K) & HSA Cash Recovery are part of and not in addition to the Expense Reimbursement limit of liability. The description herein is a summary and intended for informational purposes only and does not include all terms, conditions and exclusions of the policies described. Please refer to the actual policies for terms, conditions, and exclusions of coverage. Coverage may not be available in all jurisdictions.

No one can prevent all identity theft or monitor all transactions effectively. Aura is a product of Aura Sub, LLC. Aura Sub, LLC. is not affiliated with MetLife, and its services and benefits are separate from any MetLife product.



Protection and Protection Plus Plan Features

Financial Fraud Protection	Protection	Protection Plus
Credit Monitoring & Alerts	1 Bureau	3 Bureau
Annual Credit Report	1 Bureau	3 Bureau
Monthly Credit Score Tracker <sup>1</sup>	✓	✓
In-Platform Credit Dispute	✓	✓
Credit, Bank & Utility Account Freeze Assistance	✓	✓
Home & Vehicle Title Monitoring	✓	✓
Financial Accounts and Transactions Monitoring	✓	✓
Investment & Loan Account Monitoring	✓	✓
High-Risk Transaction Alerts	✓	✓
Payday/Specialty Loans Block		✓
Experian Credit Lock		✓
Credit Score Simulator		✓
Identity Theft Protection	Protection	Protection Plus
Privacy Assistant & Spam Reduction	✓	✓
Dark Web Monitoring	✓	✓
Digital Vault	✓	✓
SSN & Identity Authentication Alerts	✓	✓
Criminal, Court & Public Records Monitoring	✓	✓
Social Media Account Monitoring and Takeover Alerts		✓
Gamertag Monitoring		✓
Social Media Privacy Checkup		✓
Privacy & Device Protection	Protection	Protection Plus
Password Manager	✓	✓
Email Alias	✓	✓
Safe Web Browsing	✓	✓
IP Address Monitoring	✓	✓
Wi-Fi Security/VPN <sup>2</sup>	2 Devices	Unlimited Devices
Antivirus <sup>2</sup>	2 Devices	Unlimited Devices
AI-Powered Call & Text Screening <sup>2</sup>		✓
Family Safety (with family coverage only)	Protection	Protection Plus
Parental Controls	✓	✓
Child Cyberbullying Protection	✓	✓
3-Bureau Child Credit Freeze Wizard	✓	✓
Child SSN Monitoring & Alerts	✓	✓
Sex Offender Geo Alerts	✓	✓
Family Sharing	✓	✓
Child Safety Checklist	✓	✓
Services and Support	Protection	Protection Plus
\$5M Insurance Policy per Enrolled Adult <sup>3</sup>	✓	✓
Lost Wallet Protection with \$500 Emergency Cash	✓	✓
24/7/365 100% US-based Customer Care	✓	✓
White Glove Fraud Resolution Services	✓	✓
Restoration Services for Pre-Existing Fraud Events	✓	✓
Mobile App (iOS & Android)	✓	✓
Online Resolution Tracker	✓	✓

Effortless protection & privacy whenever you go online

- Keep your registered accounts and identity safe
- Protect your finances and credit
- Protect your Wi-Fi network and devices
- Simple and easy to use

Choose the Plan That Fits You Best. Then Protect what matters most.

Questions? Aura's customer service team is available 24/7/365. Call 1-844-931-2872.

1. The score you receive with Aura is provided for educational purposes to help you understand your credit. It is calculated using the information contained in your TransUnion or Experian credit file. Lenders use many different credit scoring systems, and the score you receive with Aura is not the same score used by lenders to evaluate your credit. No one can prevent all identity theft or monitor all transactions effectively.

2. Coming in 2023

3. As a component of becoming an Aura Plan member, Consumers receive identity theft insurance through a group policy issued to Aura which is underwritten and administered by American Bankers Insurance Company of Florida, an Assurant company, which is not an affiliate or subsidiary of MetLife. Checking & Savings Cash Recovery and 401(K) & HSA Cash Recovery are part of and not in addition to the Expense Reimbursement limit of liability. The description herein is a summary and intended for informational purposes only and does not include all terms, conditions and exclusions of the policies described. Please refer to the actual policies for terms, conditions, and exclusions of coverage. Coverage may not be available in all jurisdictions.

No one can prevent all identity theft or monitor all transactions effectively. Aura is a product of Aura Sub, LLC. Aura Sub, LLC. is not affiliated with MetLife, and its services and benefits are separate from any MetLife product.

